

MD SAMAD SHADAB

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OBJECTIVE

I would like to be a part of an organization where I could use and enhance my knowledge and talent for the development of both organization and myself.

WORK EXPERIENCE

➤ **From January 2021 to Present**

• **Working as a Associate Analyst in HCL TECHNOLOGIES, NOIDA.**

Responsibilities Involved-

- IT Administration, worldwide.
- Handling all types of technical Issues i.e; Bit locker, Windows 10 update issues, Network Drives related, Printer related issues, Issues while installing software, SAP installation, RSA token, Internet issues etc.
- To identify Suspicious emails to provide Cyber Security, using tools Active Directory, Service now, Azure, Bomgar and many more.

TECHNICAL SKILLS

- **Computer Languages:** .Core JAVA, HTML
- **Operating System:** Windows
- **OS Application:** MS-OFFICE Package (Windows 7/8/10)

CORE COMPETENCIES

- Works with a positive attitude for every task during hard times as well.
- Believes in completing my task within deadlines and with commitment.
- Punctuality, team work, good communication skill, good listener and motivator.

